

# L4Q

# Leading for Quality

## New Leaders

### Programme overview

The L4Q New Leaders Programme is designed to actively develop new leaders who are committed to improving the quality of patient care in their teams, organisations and the wider health care system. It is for those new into leadership roles and who want to develop skills to bring about real service improvements. The Programme couples high quality online learning materials of the Edward Jenner Programme produced by the NHS Leadership Academy, with 5 days of workshops, giving you the opportunity to meet new leaders from across Kent, Surrey and Sussex. As a result of the programme you will:

- Develop your own leadership skills and qualities
- Become a more self-aware, influential and effective leader
- Learn how to engage successfully with patients and a wide range of multi professional colleagues to improve services
- Learn how to become more effective in building relationships to achieve real change

You will work on a real quality improvement initiative. Drawing on your practical, relevant work experience, to inform your thinking during the programme sessions.

### Programme dates

Cohort 5	Cohort 6
<b>Module 1</b> 27th & 28th March 2018	<b>Module 1</b> 21 & 22nd May
<b>Module 2</b> 23rd May 2018	<b>Module 2</b> 4th July 2018
<b>Module 3</b> 3rd July 2018	<b>Module 3</b> 7th September 2018
<b>Module 4</b> 6th September 2018	<b>Module 4</b> 16th October 2018

All sessions will be held at a central location near Gatwick Airport and run from 9am to 5pm.

### Accreditation

By completing the online learning materials and submitting a short written piece you can receive the NHS Leadership Academy Certificate in Leadership Foundations.



Leadership Academy

### Who is the programme for?

L4Q New Leaders is designed for clinicians, commissioners and business professionals, who:

- are new to leadership/team management
- have had no previous leadership development
- work in patient focussed roles in health or care services
- work in health care management or support services.

You must be able to commit to the following:

- An average of 1.5 hours of online learning per week (you can of course organise this how you want and complete it in larger /smaller sections)
- Attend all modules
- Lead a practical quality improvement project in your workplace
- Attend a KSS Leadership Academy masterclass that will be offered during the lifetime of the programme
- You have the support of your line manager.

**You do not need a degree to access this programme.**

**This course is free to access.**

### How to apply

Applications should be made by completing an online questionnaire. For FAQs and to apply, please visit:

<https://l4q-new-leaders-2018-c5-6.eventbrite.co.uk>

The closing date for applications is **Sunday 21 January 2018.**



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### New Leaders

“Place the quality of patient care, especially patient safety, above all other aims. Engage, empower, and hear patients and carers at all times. Foster whole-heartedly the growth and development of all staff, including their ability and support to improve the processes in which they work. Embrace transparency unequivocally and everywhere, in the service of accountability, trust, and the growth of knowledge.”

**Don Berwick**  
KBE, MD, MPP, FRCP,  
President, Institute for  
Healthcare Improvement

## Modules

L4Q

During the workshops you will have the opportunity to learn from subject matter experts as well as from each other, in both large and small groups. You will engage in practical experiential learning by working collaboratively with colleagues from across the service using case studies, simulations and your own real life projects.

Between modules participants will be asked to study online using the Edward Jenner Programme and take action on their service improvement project. This work will be brought back to the next module.

### Module 1

#### Me as a leader of Quality Improvement

- My leadership role and style
- Quality challenges to existing health and care practice
- Getting started on service improvement projects
- Developing coaching skills
- Establishing small learning groups and learning partners

### Module 2

#### Engaging with others to improve services

- Involving patients
- Quality models and service improvement – tools and techniques
- Exploring psychological preference and engagement
- Developing my own leadership and engagement behaviours

### Module 3

#### Working across the system: Change and Culture

- Leadership across services and organisations to improve quality
- Impact of culture and context on service improvement
- Network and relationship mapping to embed the change

### Module 4

#### Leading Sustainable Change

- Developing resilience in a world of continual change
- Learning Exchange: sharing achievements, challenges and learning
- Continuing leadership development